

Community Services Resource List

CRISIS HOTLINES

Abuse Hotline: 1.800.252.5400, www.txabusehotline.org. To report abuse, neglect, or exploitation of children, the elderly, or people with disabilities.

Crisis/Suicide Hotline: 1.800.273.8255

East Texas Crisis Center: 1.800.595.5591, 903.567.0959, <http://etcc.org>, PO Box 398, Emory. Provides advocacy to victims of domestic violence and sexual assault. Program services include legal advocacy, bi-lingual advocacy for Hispanic victims, hotline, crisis intervention, support groups, criminal justice advocacy, court accompaniment, limited financial assistance, transportation to emergency shelter and medical accompaniment.

Family and Protective Services, Texas Dept. of: 903.8859561, www.dfps.state.tx.us, 1400 W. College St., Suite 111 Sulphur Springs.

Health and Human Services, Texas Dept. of: 903.473.2293, www.dfps.state.tx.us, 803 W. Lennon Dr. Emory

Poison Control: 1.800.222.1222

Runaway Hotline: 1.888.580.HELP (4357)

Youth Hotline: 1.800.989.6884. Peer counseling to youth and family members for family conflicts, delinquency, truancy, abuse and neglect, and running away.

CHILDREN

Child Care Assistance: 1.800.676.8283, www.easttexasworkforce-childcare.org, 4100 Troup Hwy, Tyler

Child Protective Services: 903.8859561, www.dfps.state.tx.us, 1400 W. College St., Suite 111 Sulphur Springs. TO REPORT NEGLECT: 1.800.252.5400

CHIP (Children's Health Insurance Program): 903.873.2569, Apply for benefits online at Russell Memorial United Methodist Church, 201 S. Fourth St. Wills Point.

Hope Pregnancy Center: 903.567.6000, www.hopecanton.com, 1200 South Trade Days Blvd. Suite 100, Canton. Provides complementary and confidential services including free pregnancy tests, free obstetric ultrasound, consultation on all options, compassionate and non-judgmental care, baby clothes, diapers, formula, and baby equipment, parenting education, mentoring, post abortion recovery support group, community referrals.

Social Security/Supplemental Security Income: 1.877.319.5707 or 1.800.772.1213, <https://secure.ssa.gov>, 509 Donnybrook Ave., Tyler

Texas State Benefits and Free Services: 2-1-1

WIC (Women, Infants and Children Program): 903.885.2813m www.dshs.state.tx.us/wichd/default.shtm, 421 E. Industrial Drive, Suite 209 Sulphur Springs. Provides health information and referrals; nutrition assessment and counseling; healthy foods for women, infants and children; and breastfeeding counseling and training. Pregnant women who are breastfeeding a baby under 1 year of age, women who have had a baby in the last six months, parents, step-parents, guardians, and foster parents of infants and children under the age of 5 can apply for their children.

Rainbow Room: 903.474.4815, addyjohnson@hotmail.com, Emory Baptist Church 260 N. Planters St., Emory. A resource center within CPS (Child Protective Services) where caseworkers can gather NEW essential items needed for the kids. Clothing, diapers and formula and also items like car seats and pack and plays to extended family members when they suddenly find themselves parenting.

Lake Country CASA: 903.885.1173, 218 Connally, Sulphur Springs. For any child ages 0-18 yrs. in Child Protective Services Care.

You Texas Benefits Hotline: 1.800.252.8263

COUNSELING

Andrews Center Behavioral Healthcare System: 903.473.2671 or 1.800.256.5861, www.andrewscenter.com. 1174 E. Lennon Drive, Emory. Provides comprehensive mental health and intellectual and developmental disability services.

Assistive and Rehabilitative Services, Texas Department of: 1.800.628.5115, www.dars.state.tx.us, Contact for information on early childhood intervention services, rehabilitation services, services for people who are deaf or hard of hearing, services for people who are blind or visually impaired, and disability determination services.

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Hope Pregnancy Center: 903.567.6000, www.hopcanton.com, 1200 South Trade Days Blvd. Suite 100, Canton. Provides complementary and confidential services including free pregnancy tests, free obstetric ultrasound, consultation on all options, compassionate and non-judgmental care, baby clothes, diapers, formula, and baby equipment, parenting education, mentoring, post abortion recovery support group, community referrals.

ELDERLY

Adult Protective Services: 903.567-7357 or 1.800.252.5400, www.dfps.state.tx.us, 555 E. Hwy. 243, Canton.

East Texas Area Agency on Aging: 903.984.8641 or 1.800.442.8845, www.etcog.org/207/Area-Agency-on-Aging.htm, 3800 Stone Road, Kilgore. Services include benefits counseling, in-home services, transportation, legal aid, financial aid, caregiver support programs, nursing home ombudsmen, home repair/accessibility/modification, and information and assistance for persons who are 60 or older, with particular attention to low-income minority older individuals residing in rural areas.

East Texas Council of Governments: www.etcog.org. Provides programs and services for East Texas seniors, employers and job seekers.

GoBus: 1.800.590.3371, www.etcog.org/234/GoBus.htm. Please call before 2:00 pm, the day prior to the requested service. You may call up to one week in advance to schedule a ride. Vehicles are equipped with wheelchair lifts. The East Texas Area Agency on Aging (ETAAA) pays for trips to medical appointments dialysis, and senior centers for seniors who have qualified for their assistance. Seniors making a trip not covered by ETAAA or who have not qualified for their assistance must pay regular GoBus fares. Call GoBus to see if you qualify for ETAAA assistance or to get fares.

Golden Years Homecare Specialist: 903.873.2770 or 1.800.285.1209, www.goldenyrshomecare.com, 106 N. Fourth Street, Wills Point. Provides skilled care of a nurse or therapist to homebound patients. Medicare pays 100%.

Medicare RX Prescription Assistance: 1.800.633.4227

Social Security/Supplemental Security Income: 1.877.319.5707 or 1.800.772.1213, <https://secure.ssa.gov>.

EMPLOYMENT

East Texas Council of Governments: www.etcog.org. Provides programs and services for East Texas seniors, employees and job seekers.

Rehabilitative Services, Division of: 903.439.1600 or 1.800.687.8176, www.dars.state.tx.us, 1400 College St. Sulphur Springs. Assists people who have physical or mental disabilities prepare for, find or keep employment by gaining skills needed for a career, learning how to prepare for a job interview or getting the accommodations needed to stay employed.

Texas Workforce Commission: 1.800.939.6631, www.twc.state.tx.us. Provides information about unemployment benefits, career development, job searches and resources, training programs, child care services.

Workforce Solutions East Texas: 903.473.8757, www.easttexasworkforce.org, 903 E. Lennon Drive, Suite 103 Emory. Services and resources available include: job postings, job search tools, skills assessment and career exploration tools, training and education resources, labor market information, child care resources, and eligibility and referral information to appropriate programs and providers.

FOOD

Manna, Inc.: 903.567.6107, 17766 FM 1255, Canton. Open M-F 9-11:45am and 12:30-2pm.

Meals on Wheels Ministry: 903.765.9144 106 Hopkins Street, Alba. Senior citizens that receive meals are generally over 60 with physical, mental or financial hardships that make it impossible for the individual to either purchase or prepare food. An in home assessment is conducted to determine the individual's level of need, and services are offered based on the assessment outcome. No qualifying individual is ever denied meal service based on the inability to pay. Call 1.800.451.2912 to determine if you or someone you know qualify.

Shining Light Food Ministry (International Outreach Church): 903.873.3078 1404 Lake Drive, Wills Point. Open Tuesdays 8:00am-11:00am

SNAP (Supplemental Nutrition Assistance Program; formerly the Food Stamp Program): 903.473.3179, www.easttexasfoodbank.org, Rains County Good Samaritan 210 Doris Briggs Pkwy., Emory. Open Monday, Tuesday and Thursday 10:00am-3:00pm

TANF (Temporary Assistance for Needy Families): 903.873.2569, Apply for benefits online at Russell Memorial United Methodist Church, 201 S. Fourth Street, Wills Point.

Texas State Benefits and Free Services: 2-1-1

WIC (Women, Infants and Children Program): 903.885.2813m www.dshs.state.tx.us/wichd/default.shtm, 421 E. Industrial Drive, Suite 209 Sulphur Springs. Provides health information and referrals; nutrition assessment and counseling; healthy foods for women, infants and children; and breastfeeding counseling and training. Pregnant women who are breastfeeding a baby under 1 year of age, women who have had a baby in the last six months, parents, step-parents, guardians, and foster parents of infants and children under the age of 5 can apply for their children.

Your Texas Benefits Hotline: 1.800.252.8263

HOUSING/RENT

Community Services, Inc.: 903.567.3150 or 1.800.831.9929, 670 West Dallas Street, Canton. Offers a multitude of assistance programs including utility and energy bill assistance, emergency rent help, funds for various bills, tuition/books for college students, and access for free weatherization programs and services.

Housing Authority: Provides housing assistance to low income residents through income based programs.

- Alba: 903.765.2541 145, N. Osborn St.
- Edgewood: 903.896.4655, 202 N. Houston St.
- Point: 903.598.2531, 200 Ave. A
- Wills Point: 903.873.2152, 914 N. Third St.

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LEGAL

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Lone Star Legal Aid: 1.800.248.0048 or 903.595.4781, www.lonestarlegal.org, 110 N. College, Suite 302, Tyler. Provides free civil legal help to low-income persons who have immediate needs but cannot afford an attorney. Practice areas include domestic abuse, health care, housing, employment, income maintenance, unlawful trade practices, education, civil rights, and disaster relief.

Texas Law Help: www.texaslawhelp.org, Online resource for free and low-cost (if you qualify) civil legal assistance for military and veteran's affairs, job discrimination and work related problems, wills and estates, housing, health, disability, civil rights, family law, domestic violence, immigration/naturalization/citizenship, income tax help.

MEDICAL

Andrews Center Behavioral Healthcare System: 903.473.2671 or 1.800.256.5861, www.andrewscenter.com, 1174 E. Lennon Drive, Emory. Provides comprehensive mental health and intellectual and developmental disability services.

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Indigent Health Care, Rains County: 903.473.5019, Jeannine Hayes, PO Box 158, Emory.

Medicaid Transportation: 1.877.633.8747

Special Health Resources for Texas: 903.597.7558, www.specialhealth.org, 1308 Clinic Drive, Tyler. Services include professional drug and alcohol prevention, intervention and treatment, client-centered HIV/AIDS education, outreach, testing and primary medical treatment.

State Health Services, Department of: 903.675.7742 (Athens), www.dshs.state.tx.us,

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MISCELLANEOUS

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Lone Star Card Help: 1.800.777.7328

US Citizenship and Immigration Services: 1.800.375.5238, www.uscis.gov, 6500 Campus Circle, Irving.

UTILITY/ENERGY

Community Services, Inc.: 903.567.3150 or 1.800.831.9929, 670 West Dallas Street, Canton. Offers a multitude of assistance programs including utility and energy bill assistance, emergency rent help, funds for various bills, tuition/books for college students, and access for free weatherization programs and services.

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